



MED-EL is a leading manufacturer of innovative medical devices for the treatment of various types and degrees of hearing loss. Our unique portfolio of implantable hearing solutions benefits thousands of individuals in more than 100 countries worldwide. With headquarters in Innsbruck, Austria, MED-EL has over 2000 employees around the world. In support of our continuing growth, we currently have an open position with focus on:

Associate, Post-Market Surveillance (m/f)

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RA_1_1905
Innsbruck, Austria

Temporary employment until summer 2020

Main Tasks

- Assure timely and accurate input of complaint reports into the company's database for complaint processing
- Follow defined procedures for the assignment, tracking and controlling of investigations and handling of complaints per all applicable regulations
- Support complaint investigation and vigilance activities by retrieving relevant information on complaints' related events
- Prepare ad-hoc clinic investigation reports on customer complaints upon request
- Support improvements of existing quality systems and procedures as well as prepare incidents reports to National Competent Authorities

Requirements

- University/FH degree and/or experience in a medical or technical discipline
- Professional experience in the field of Quality Management or Post-Market Surveillance is a plus
- MS Office proficiency and good computer skills in general
- Excellent communication skills in written and spoken English; German skills are an advantage
- Team-oriented personality with profound organizational skills, analytical thinking and attention to detail

Salary will be determined based on professional experience; the formal minimum salary according to Collective Bargaining Agreement is EUR 36.154,72.

We offer a challenging opportunity in a multinational work environment with English as our company language. We look forward to receiving your application at jobs.medel.com

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MED-EL Medical Electronics

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File adjusted by Career Info-Service, TU Graz